

AUGUST 2016



JPMorgan Chase Bank, N.A.
 P O Box 659754
 San Antonio, TX 78265 -9754

July 30, 2016 through August 31, 2016
 Account Number: **000000446919347**

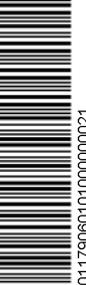
CUSTOMER SERVICE INFORMATION

Web site: **Chase.com**
 Service Center: **1-800-242-7338**
 Deaf and Hard of Hearing: **1-800-242-7383**
 Para Espanol: **1-888-622-4273**
 International Calls: **1-713-262-1679**



00117906 DRE 201 219 24516 NNNNNNNNNN 1 00000000 69 0000

TRES VISTAS HOMEOWNERS ASSOCIATION
 PO BOX 10
 CRESSON TX 76035-10



01179060101000000021

CHECKING SUMMARY

Chase Total Business Checking

	INSTANCES	AMOUNT
Beginning Balance		\$19,318.56
Checks Paid	1	- 225.00
Electronic Withdrawals	6	- 580.11
Ending Balance	7	\$18,513.45

CHECKS PAID

CHECK NO.	DESCRIPTION	DATE PAID	AMOUNT
1108 ^		08/29	\$225.00

Total Checks Paid **\$225.00**

If you see a description in the Checks Paid section, it means that we received only electronic information about the check, not the original or an image of the check. As a result, we're not able to return the check to you or show you an image.

^ An image of this check may be available for you to view on Chase.com.

ELECTRONIC WITHDRAWALS

DATE	DESCRIPTION	AMOUNT
08/02	Windstream Wsc ACH PPD ID: 1203767982	\$102.24
08/04	08/04 Online Payment 5573987141 To Laura Wedman	80.98
08/16	08/16 Online Payment 5599436815 To Mcdonald Sanders	185.00
08/24	Tcec Ap Elec Bill PPD ID: 1750619960	58.30
08/24	Tcec Ap Elec Bill PPD ID: 1750619960	51.34
08/30	Windstream Wsc ACH PPD ID: 1203767982	102.25

Total Electronic Withdrawals **\$580.11**

The monthly service fee of \$10.00 was waived this period because you maintained a minimum daily balance of \$1,500.00 or more.



July 30, 2016 through August 31, 2016
 Account Number: **000000446919347**

DAILY ENDING BALANCE

DATE	AMOUNT
08/02	\$19,216.32
08/04	19,135.34
08/16	18,950.34
08/24	18,840.70
08/29	18,615.70
08/30	18,513.45

SERVICE CHARGE SUMMARY

TRANSACTIONS FOR SERVICE FEE CALCULATION	NUMBER OF TRANSACTIONS
Checks Paid / Debits	5
Deposits / Credits	0
Deposited Items	0
Transaction Total	5

SERVICE FEE CALCULATION	AMOUNT
Service Fee	\$10.00
Service Fee Credit	-\$10.00
Net Service Fee	\$0.00
Excessive Transaction Fees (Above 200)	\$0.00
Total Service Fees	\$0.00

IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC FUNDS TRANSFERS: Call or write us at the phone number or address on the front of this statement (non-personal accounts contact Customer Service) if you think your statement or receipt is incorrect or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the problem or error appeared. Be prepared to give us the following information:

- Your name and account number
- The dollar amount of the suspected error
- A description of the error or transfer you are unsure of, why you believe it is an error, or why you need more information.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days (or 20 business days for new accounts) to do this, we will credit your account for the amount you think is in error so that you will have use of the money during the time it takes us to complete our investigation .

IN CASE OF ERRORS OR QUESTIONS ABOUT NON-ELECTRONIC TRANSACTIONS: Contact the bank immediately if your statement is incorrect or if you need more information about any non-electronic transactions (checks or deposits) on this statement. If any such error appears, you must notify the bank in writing no later than 30 days after the statement was made available to you. For more complete details, see the Account Rules and Regulations or other applicable account agreement that governs your account.



JPMorgan Chase Bank, N.A. Member FDIC

McDonald
Sanders

A Professional Corporation
ATTORNEYS AT LAW

777 Main Street, Suite 1300
Fort Worth, Texas 76102
817.336.8651
817.334.0271 Fax
www.mcdonaldlaw.com

paid online 8/16/2016

Tres Vistas Homeowners Association, Inc.
Attn: Laura Wedman
234 Loma Blanca Lane
Cresson, TX 76035

July 31, 2016
09401-RLG

STATEMENT

Date	Bill Number/Description	Bill Amount	Paid Amount	Balance
Matter: 0001 - General				
07/31/16	162199	185.00		185.00
		Matter Prepaid Balance		0.00
		Matter Balance Due		<u>185.00</u>
		Total Balance Due		<u><u>\$185.00</u></u>



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Search Results for TOTAL BUS CHK (...9347)

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Date	Type	Description	Debit	Credit	Balance
08/16/2016	Bill Payment	Online Payment 5599436815 To McDonald Sanders 08/16	\$185.00		\$18,950.34

*Required field

Search

Select account* TOTAL BUS CHK (...9347)

Select transaction type* All Transactions

Date range Select a date range

- OR -

From 08/16/2016 To 08/16/2016
(mm/dd/yyyy) (mm/dd/yyyy)

You can search up to 24 months of activity online.

Amount range \$ to (123.45)

Check number range to

*Required field

Tues Vistas Flowers to Paula McCall

0 \$0.00
Cart



Enter Keyword or Product Number

SEARCH

1800Flowers All Brands

International Delivery

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Store Locator | Customer Support

Summer Birthday Sympathy Occasions Flowers Plants Gift Baskets & Food Keepsake Gifts Same-Day Delivery Sale

Need it delivered today? Order by 2pm in your recipient's time zone | Shop Now >



Order Confirmed

Thank you for your Order #W00835415266573
placed on August 01, 2016 11:41 AM

Print page

Billing Address Laura Wedman 234 Loma Blanca Ln Cresson, TX, 76035 5734241501 info@tresvistashoa.org	Payment Information Master Card *****9984	Order Payment Summary Merchandise: \$59.99 Shipping Charge: \$14.99 Total Before Tax: \$74.98 Estimated Tax: \$6.00 Order Total: \$80.98
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Gift 1 of 1: Send To Paula McCall



Gift Details

Gardenia Topiary for Sympathy - Gardenia Topiary in Embossed Tin
Item # 18568
Quantity: 1
Price: \$59.99

Shipping Address

Mrs. Paula McCall
171 Tres Vistas Ct
CRESSON, TX 76035-5838 USA
Tel: 817-366-6627

Delivery Options

Delivery Date:
Wednesday, Aug 03, 2016

Gift Message

Card Message
Please know that we are thinking of you and your family during this time of sorrow. We are wishing you the courage to face the days ahead and to know that we are here for you.
Tres Vistas Family

Register today and enjoy these benefits:

Online Order Tracking

Check the delivery status of your order on our website in a few simple steps.

Check Out Faster

As a registered member, all of your information is stored for you. You can click through checkout with ease.

Address Book

Store your frequently used addresses to save time at checkout.

E-mail Sign Up

Sign up to receive our e-mails and catalogs. We will keep you updated on great deals, what's new and what's hot!

Secure Credit Card Storage

Store your credit card information securely for faster and easier checkout.

* Required

* First Name:

* Last Name:

* E-mail:

* Confirm E-mail:

* Password:

* Verify Password:

create account

Introducing *Harry & David*

Have another celebration coming up?
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Date	Type	Description	Debit	Credit	Balance
08/04/2016	Bill Payment	Online Payment 5573987141 To Laura Wedman 08/04	\$80.98		\$19,135.34

*Required field

Search

Select account* TOTAL BUS CHK (...9347)

Select transaction type* All Transactions

Date range Select a date range

- OR -

From 08/04/2016 To 08/04/2016
(mm/dd/yyyy) (mm/dd/yyyy)

You can search up to 24 months of activity online.

Amount range \$ to (123.45)

Check number range to

*Required field

Prydes Metal Works
 310 KISSIMMEE DR
 ARLINGTON, TX 76002

Invoice

Date	Invoice #
8/25/2016	5001

Bill To
TRACE VISTAS HOA CHANGE OUT GUIDE ROLLERS

P.O. No.	Terms	Project
	Due on receipt	

Quantity	Description	Rate	Amount
1	GRIND OFF OLD GUIDE ROLLER AND WELD IN NEW ONES.	225.00	225.00

Thank you for your business.	Total	\$225.00
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Check Details

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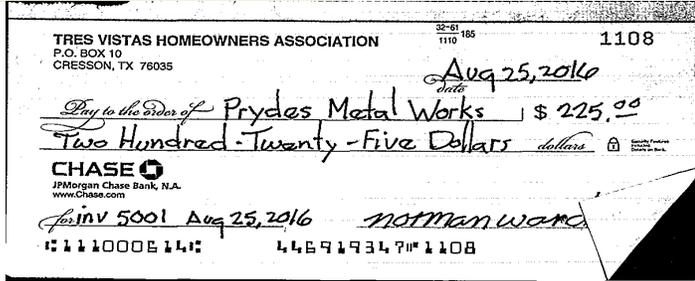
TOTAL BUS CHK (...9347)

Check Number: 1108

Post Date: 08/29/2016

Amount of Check: \$225.00

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TRI-COUNTY Electric Cooperative, Inc.

"A Commitment to Service and Savings"
600 N. W. Parkway, Azle TX 76020
817-444-3201, 817-523-7231, 1-800-FOR-TCEC

Website Address: www.tcectexas.com
Office hours: 8:00 AM - 5:00 PM Monday - Friday
Please register questions and concerns about your bill prior to the due date.

Your Bill Account Number
8002105902
Use when calling or writing
Statement ID 71842001

ELECTRIC SERVICE

For:
TRES VISTAS HOMEOWNERS ASSOC,
Service Address:
TRES VISTAS, FRONT GATE, CRESSON TX
Map Location: 0616735531
Telephone Number: 573-424-1501

ELECTRIC USE

Meter Reading Information

KWH Meter No	Service From	Service To	Reading Prev	Reading Pres	Mult	Rate	KWH	Read Type
137182	0623	0722	15384	15827	1	COM	443	kWh

Total From Last Bill \$47.83
Jul 26, 2016 Payment Received - Thank You! \$47.83 CR

Current Charges

Electric Charge 08/03/16 \$48.09
State @ 6.25% \$3.01
Parker Co Sales Tax @ .50% \$0.24

Account Balance Due	Aug 23, 2016	\$51.34
Auto Pay Will Be Drawn on Above Date for Amount Shown		

Your TCEC Coop allocation for 2015 is \$37.47. This amount will be recorded to your Capital Credit account. Capital Credit Retirements shall be in accordance with the By-Laws. This is an allocation, not a retirement.

Your TCEC Brazos allocation for 2015 is \$18.00. This amount will be recorded to your Capital Credit account. Capital Credit Retirements shall be in accordance with the By-Laws. This is an allocation, not a retirement.

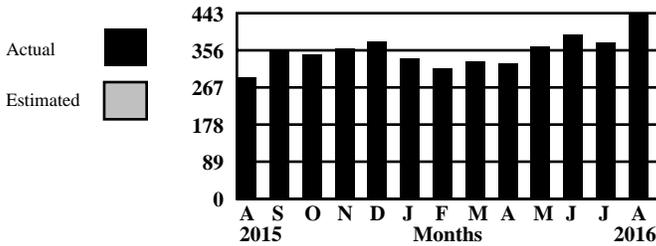
PCRf = 0.0075 The above Electric Charge includes a Customer Charge of \$15.00.

To avoid a 5% late fee, please pay your bill prior to the due date. You can make payments and view account information 24/7 by accessing our web site at www.TCECTEXAS.com or our automated pay-by-phone service by calling 817-444-3201. Power outages can also be reported to this number.

Current Billing Period	Days Service	Total KWH	Avg KWH/Day
Current Billing Period	29	443	15
Previous Billing Period	31	374	12
Same Period Last Year	29	290	10

Average Monthly KWH: 345

This graph shows your electric use over the last 13 months



Northeast District Office
4900 Keller Hicks Rd.
Fort Worth, TX 76244
(817)431-1541
(817)379-4703

B-K District Office
419 N. Main
Seymour, TX 76380
(940)888-3441

Southwest District Office
1623 Weatherford Hwy
Granbury, TX 76048
(817)279-7010

Please detach stub and return with payment. Make check payable to TRI-COUNTY Electric Cooperative, Inc.



TRI-COUNTY Electric Cooperative, Inc.

"A Commitment to Service and Savings"
600 N. W. Parkway, Azle TX 76020
817-444-3201, 817-523-7231, 1-800-FOR-TCEC

Account Number	8002105902	AUTOPAY
Current Amount Due	08/23/2016	

Please indicate change of address or phone number here

Name _____ Phone Number _____ - _____ - _____
Address _____
City _____ State _____ Zipcode _____

30

TRES VISTAS HOMEOWNERS ASSOC,
TREASURER ELECT
PO BOX 10
CRESSON TX 76035-0010



TRI-COUNTY ELECTRIC COOPERATIVE, INC.
P.O. BOX 961032
FORT WORTH TX 76161-0032
Cycle05

08032016000800210590200000051341



TRI-COUNTY Electric Cooperative, Inc.

"A Commitment to Service and Savings"
600 N. W. Parkway, Azle TX 76020
817-444-3201, 817-523-7231, 1-800-FOR-TCEC

Website Address: www.tcectexas.com
Office hours: 8:00 AM - 5:00 PM Monday - Friday
Please register questions and concerns about your bill prior to the due date.

Your Bill Account Number
8002105903
Use when calling or writing
Statement ID 71842000

ELECTRIC SERVICE

For:
TRES VISTAS HOMEOWNERS ASSOC,
Service Address:
TRES VISTAS, WATER WELL BY DAM, CRESSON TX
Map Location: 0616696168
Telephone Number: 573-424-1501

ELECTRIC USE

Meter Reading Information

KWH Meter No	Service From	Service To	Reading Prev	Reading Pres	Mult	Rate	KWH	Read Type
171577	0623	0722	14350	15026	1	61	676	kWh

Demand Meter No	Service From	Service To	Demand Reading	Mult	Rate	Billed Demand	Read Type
171577	0623	0722	.990	1	61	.990	kW - D

Current Billing Period	Days Service	Total KWH	Avg KWH/Day
Current Billing Period	29	676	23
Previous Billing Period	31	714	23
Same Period Last Year	29	713	25

Total From Last Bill \$65.41
Jul 26, 2016 Payment Received - Thank You! \$65.41 CR

Current Charges

Electric Charge 08/03/16 \$54.62
State @ 6.25% \$3.41
Parker Co Sales Tax @ .50% \$0.27

Account Balance Due	Aug 23, 2016	\$58.30
Auto Pay Will Be Drawn on Above Date for Amount Shown		

Your TCEC Coop allocation for 2015 is \$63.21. This amount will be recorded to your Capital Credit account. Capital Credit Retirements shall be in accordance with the By-Laws. This is an allocation, not a retirement.

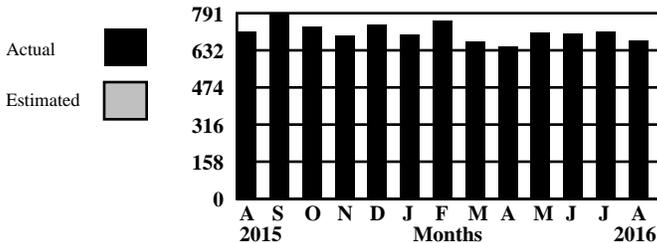
Your TCEC Brazos allocation for 2015 is \$30.36. This amount will be recorded to your Capital Credit account. Capital Credit Retirements shall be in accordance with the By-Laws. This is an allocation, not a retirement.

PCRFR = 0.0075

To avoid a 5% late fee, please pay your bill prior to the due date. You can make payments and view account information 24/7 by accessing our web site at www.TCECTEXAS.com or our automated pay-by-phone service by calling 817-444-3201. Power outages can also be reported to this number.

Average Monthly KWH: 715

This graph shows your electric use over the last 13 months



Northeast District Office 4900 Keller Hicks Rd. Fort Worth, TX 76244 (817)431-1541 (817)379-4703	B-K District Office 419 N. Main Seymour, TX 76380 (940)888-3441	Southwest District Office 1623 Weatherford Hwy Granbury, TX 76048 (817)279-7010
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Please detach stub and return with payment. Make check payable to TRI-COUNTY Electric Cooperative, Inc.



TRI-COUNTY Electric Cooperative, Inc.

"A Commitment to Service and Savings"
600 N. W. Parkway, Azle TX 76020
817-444-3201, 817-523-7231, 1-800-FOR-TCEC

Account Number	8002105903	AUTOPAY
Current Amount Due	08/23/2016	

Please indicate change of address or phone number here

Name _____ Phone Number _____ - _____ - _____
Address _____
City _____ State _____ Zipcode _____

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TRES VISTAS HOMEOWNERS ASSOC,
TREASURER ELECT
PO BOX 10
CRESSON TX 76035-0010



TRI-COUNTY ELECTRIC COOPERATIVE, INC.
P.O. BOX 961032
FORT WORTH TX 76161-0032
Cycle05

08032016000800210590300000058307



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Date	Type	Description	Debit	Credit	Balance
08/24/2016	ACH Debit	TCEC AP Elec Bill PPD ID: 1750619960	\$51.34		\$18,840.70
08/24/2016	ACH Debit	TCEC AP Elec Bill PPD ID: 1750619960	\$58.30		\$18,892.04

*Required field

Search

Select account* TOTAL BUS CHK (...9347)

Select transaction type* All Transactions

Date range Select a date range

- OR -

From 08/24/2016 To 08/24/2016
(mm/dd/yyyy) (mm/dd/yyyy)

You can search up to 24 months of activity online.

Amount range \$ to (123.45)

Check number range to

*Required field

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smart solutions. personalized service.

**YOUR BUSINESS IS
YOUR PASSION.**

**PROVIDING YOU
WITH THE TOOLS
TO SUCCEED IS OURS.**

Thank you for choosing Windstream.

DATA • VOICE • NETWORK • CLOUD

If you are paying multiple Windstream accounts with one check, please include the remittance slip for each account and note the account numbers on the memo line of your check. Thank you.

Account number	Telephone number	Invoice date
040728552	817-396-0249	July 11, 2016

Please call Windstream Communications toll free or visit our website.
For Sales/Billing/Account Changes: 1-800-347-1991
For Repair/Technical Support: 1-800-347-1991
Website: www.windstream.com

TRES VISTA ESTATES
ATTN:JEFF HEFFELFINGER
P O BOX 10
CRESSON TX 76035-0010

Service At-A-Glance

Previous Bill	\$102.27
Payments/Adjustments thru 07/07	\$102.27 CR
Amount Previously Due	\$.00
Current Charges Due - 08/01/16	\$102.24
Total Amount Due	\$102.24

Use of the Services constitutes your agreement to Windstream's Terms and Conditions maintained at www.windstream.com/terms, or you may request a copy by calling the number at the top of the bill. See "Windstream Customer Message" section on this bill for any recent changes to Windstream's Terms and Conditions. If you are a business customer with an existing contract, those contract terms will control.

Pay My Bill

On-line: For easy payments 24 hours a day, visit www.windstreamonline.com.

In person: To find a retail store location near you, visit www.windstream.com/support.

By Mail: Send your check and payment slip to the address below.

By Phone: For automated payments or to speak to a representative, call the number above.

Detach and return this payment slip with your check payable to TEXAS WINDSTREAM INC.

windstream.
ATTN: SUPPORT SERVICES
1720 GALLERIA BLVD
CHARLOTTE, NC 28270

Address Service Requested



Account number	Telephone number	Due date
040728552	817-396-0249	August 01, 2016
	Amount Due	\$102.24
Payment enclosed	\$ <input type="text"/>	

444 040728552 6

Your bank account will be drafted on 08/01/16 for \$102.24

WINDSTREAM
PO BOX 9001908
LOUISVILLE, KY 40290-1908



7000444000000004072855271607070000001022498

Check here for address changes noted on reverse side.

TRES VISTA ESTATES
ATTN:JEFF HEFFELFINGER
P O BOX 10
CRESSON TX 76035-0010



Account number 040728552	Telephone number 817-396-0249	Invoice date July 11, 2016
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SUMMARY OF PAYMENTS AND ADJUSTMENTS

PAYMENTS -06/28/16	102.27 CR	
TOTAL PAYMENTS AND ADJUSTMENTS		102.27 CR

SUMMARY OF CURRENT CHARGES BY SERVICE PROVIDER

WINDSTREAM	102.24	
CURRENT CHARGES DUE 08/01/16		102.24

WINDSTREAM DETAIL OF CURRENT CHARGES

Service from 07/07/16 to 08/06/16
Toll charge inquiries call 1-800-347-1991

SERVICES

2 BUNDLE TOLL BLOCKS	.00	
2 BUSINESS LINE	44.20	
2 EXPANDED LOCAL CALLING SERVICE	.00	
2 EXPANDED LOCAL CALLING SERVICE	14.00	
2 BLOCK 9XX CALLS	.00	
TOTAL SERVICES		58.20

SURCHARGES AND OTHER FEES

ACCESS CHARGE PER FCC ORDER	18.40	
ACCESS RECOVERY CHARGE MLC	6.08	
TX 911 SERVICE	1.00	
FEDERAL UNIVERSAL SERVICE FEE	4.62	
TEXAS UNIVERSAL SERV SURCHARGE	1.92	
TX 911 EQUALIZATION SURCHARGE	.12	
PAPER BILL CHARGE	2.99	
TOTAL SURCHARGES AND OTHER FEES		35.13

TAXES

FEDERAL TAX	2.68	
STATE TAX	5.77	
COUNTY TAX	.46	
TOTAL TAXES		8.91

OTHER CHARGES AND CREDITS

ACCESS RECOVERY RATE CHANGE from 07/01/16 to 07/06/16	.02 CR	
RATE CASE ADJUSTMENT/BASIC from 07/01/16 to 07/06/16	.02	
TOTAL OTHER CHARGES AND CREDITS		.00

TOTAL WINDSTREAM CHARGES **102.24**

SERVICE PROVIDER(S)

Your Local carrier is*:

TEXAS WINDSTREAM INC 1-800-347-1991

* If you have multiple telephone numbers, further information concerning long distance carrier assignments for those additional lines are on record with your local business office.

IMPORTANT MESSAGE

If you feel that the telecommunications companies listed on your billing statement are not your chosen local service or long distance providers or if you believe that your bill contains an unauthorized charge, please contact the Public Utility Commission of Texas. Write to Texas PUC, P.O. Box 13326, Austin, Texas 78711-3326 or call (512) 936-7120 or toll free in Texas 1-888-782-8477. Hearing and speech-impaired customers with text telephones (TTY) may contact the commission at (512) 936-7136.

REGULATORY PRESENTATION OF CURRENT CHARGES

The following summary presents your current charges by service type as defined by your state regulatory agency. Totals for each service type include applicable surcharges, fees and taxes.

BASIC LOCAL SERVICE	99.05
NON-REGULATED SERVICE	3.19

TOTAL **102.24**

IMPORTANT INFORMATION

Non-payment of the BASIC LOCAL and NON-BASIC LOCAL charges shown above could result in the disconnection of those services and may be subject to collection actions.

Non-payment of all other charges shown above could result in the disconnection of those services and may be subject to collection actions but will not result in disconnection of basic local service.

WINDSTREAM CUSTOMER MESSAGE

Windstream continues to work to provide the highest level of service and support to our Customers. Part of this service commitment includes providing Customers with the opportunity to have third party services charged to their Windstream telephone bill as a convenience. While many Customers appreciate this convenience, we understand that it's not for everyone. Windstream always encourages customers to review their Windstream bill each month and contact the company if they are unsure about a charge on their Windstream bill. And, in order to provide our Customers with a greater level of control and an additional layer of account protection, Windstream now offers the ability to block third party charges from your monthly telephone statement. This block will not apply to third party charges for Windstream-related services to which you subscribe (i.e. Dish, TechHelp, etc.), but will prevent unrelated services from appearing on your Windstream statement. This service is completely optional and free of charge. If you're interested in adding a third party block to your account, please call a Windstream representative at the phone number found at the top right hand corner of your statement.

Windstream Online payments must be made by 4:00 pm eastern time in order to post for the current day.

If not paid on time, a late payment collection fee of \$12.00 will apply to any past due Internet balance.

A late payment charge of 5% will apply to any unpaid balance after the due date on the bill.

SHOULD YOU HAVE A QUESTION ABOUT YOUR TELEPHONE SERVICE OR BILLING, PLEASE REQUEST AN EXPLANATION FROM THE COMPANY AT THE NUMBER SHOWN ABOVE. IF YOU HAVE NOT RECEIVED A SATISFACTORY RESPONSE, A COMPANY REPRESENTATIVE WILL EXPLAIN TO YOU THE PROCEDURE FOR OBTAINING REVIEW OF YOUR COMPLAINT BY THE STATE AGENCY WHICH REGULATES PUBLIC UTILITY COMPANIES. A SUMMARY OF THIS PROCEDURE AND OTHER INFORMATION ABOUT YOUR RIGHTS AS A CUSTOMER IS CONTAINED IN THE INFORMATIONAL PAGES AT THE FRONT OF YOUR DIRECTORY.

Si tiene alguna pregunta acerca de su servicio o cuenta de telefono, por favor pida una explicacion a la Compania en el numero arriba. Si pide una copia de Sus Derechos como Cliente en Espanol o de la Informacion y Asistencia en Espanol, llame a la Compania en el mismo numero.



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Search Results for TOTAL BUS CHK (...9347)

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Date	Type	Description	Debit	Credit	Balance
08/02/2016	ACH Debit	WINDSTREAM WSC ACH PPD ID: 1203767982	\$102.24		\$19,216.32

*Required field

Search

Select account* TOTAL BUS CHK (...9347)

Select transaction type* All Transactions

Date range Select a date range

- OR -

From 08/02/2016 To 08/02/2016
(mm/dd/yyyy) (mm/dd/yyyy)

You can search up to 24 months of activity online.

Amount range \$ to (123.45)

Check number range to

*Required field



windstream®

smart solutions. personalized service.

**YOUR BUSINESS IS
YOUR PASSION.**

**PROVIDING YOU
WITH THE TOOLS
TO SUCCEED IS OURS.**

Thank you for choosing Windstream.

DATA • VOICE • NETWORK • CLOUD

If you are paying multiple Windstream accounts with one check, please include the remittance slip for each account and note the account numbers on the memo line of your check. Thank you.

Account number	Telephone number	Invoice date
040728552	817-396-0249	August 10, 2016

Please call Windstream Communications toll free or visit our website.
For Sales/Billing/Account Changes: 1-800-347-1991
For Repair/Technical Support: 1-800-347-1991
Website: www.windstream.com

TRES VISTA ESTATES
ATTN:JEFF HEFFELFINGER
P O BOX 10
CRESSON TX 76035-0010

Service At-A-Glance

Previous Bill	\$102.24
Payments/Adjustments thru 08/08	\$102.24 CR
Amount Previously Due	\$.00
Current Charges Due - 08/29/16	\$102.25
Total Amount Due	\$102.25

Use of the Services constitutes your agreement to Windstream's Terms and Conditions maintained at www.windstream.com/terms, or you may request a copy by calling the number at the top of the bill. See "Windstream Customer Message" section on this bill for any recent changes to Windstream's Terms and Conditions. If you are a business customer with an existing contract, those contract terms will control.

Pay My Bill

On-line: For easy payments 24 hours a day, visit www.windstreamonline.com.

In person: To find a retail store location near you, visit www.windstream.com/support.

By Mail: Send your check and payment slip to the address below.

By Phone: For automated payments or to speak to a representative, call the number above.

Detach and return this payment slip with your check payable to TEXAS WINDSTREAM INC.

Account number	Telephone number	Due date			
040728552	817-396-0249	August 29, 2016			
	Amount Due	\$102.25			
Payment enclosed	<table border="1"> <tr> <td>\$</td> <td></td> <td>.</td> </tr> </table>		\$.
\$.			

444 040728552 6

Your bank account will be drafted on 08/29/16 for \$102.25

WINDSTREAM
PO BOX 9001908
LOUISVILLE, KY 40290-1908



windstream®
ATTN: SUPPORT SERVICES
1720 GALLERIA BLVD
CHARLOTTE, NC 28270



Address Service Requested

Check here for address changes noted on reverse side.

TRES VISTA ESTATES
ATTN:JEFF HEFFELFINGER
P O BOX 10
CRESSON TX 76035-0010

7000444000000004072855271608070000001022587



Account number 040728552	Telephone number 817-396-0249	Invoice date August 10, 2016
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SUMMARY OF PAYMENTS AND ADJUSTMENTS

PAYMENTS -08/01/16	102.24 CR	
TOTAL PAYMENTS AND ADJUSTMENTS		102.24 CR

SUMMARY OF CURRENT CHARGES BY SERVICE PROVIDER

WINDSTREAM	102.25	
CURRENT CHARGES DUE 08/29/16		102.25

WINDSTREAM DETAIL OF CURRENT CHARGES

Service from 08/07/16 to 09/06/16
Toll charge inquiries call 1-800-347-1991

SERVICES

2 BUNDLE TOLL BLOCKS	.00	
2 BUSINESS LINE	44.20	
2 EXPANDED LOCAL CALLING SERVICE	.00	
2 EXPANDED LOCAL CALLING SERVICE	14.00	
2 BLOCK 9XX CALLS	.00	
TOTAL SERVICES		58.20

SURCHARGES AND OTHER FEES

ACCESS CHARGE PER FCC ORDER	18.40	
ACCESS RECOVERY CHARGE MLC	6.08	
TX 911 SERVICE	1.00	
FEDERAL UNIVERSAL SERVICE FEE	4.63	
TEXAS UNIVERSAL SERV SURCHARGE	1.92	
TX 911 EQUALIZATION SURCHARGE	.12	
PAPER BILL CHARGE	2.99	
TOTAL SURCHARGES AND OTHER FEES		35.14

TAXES

FEDERAL TAX	2.68	
STATE TAX	5.77	
COUNTY TAX	.46	
TOTAL TAXES		8.91

TOTAL WINDSTREAM CHARGES		102.25
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SERVICE PROVIDER(S)

Your Local carrier is*:

TEXAS WINDSTREAM INC	1-800-347-1991
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* If you have multiple telephone numbers, further information concerning long distance carrier assignments for those additional lines are on record with your local business office.

IMPORTANT MESSAGE

If you feel that the telecommunications companies listed on your billing statement are not your chosen local service or long distance providers or if you believe that your bill contains an unauthorized charge, please contact the Public Utility Commission of Texas. Write to Texas PUC, P.O. Box 13326, Austin, Texas 78711-3326 or call (512) 936-7120 or toll free in Texas 1-888-782-8477. Hearing and speech-impaired customers with text telephones (TTY) may contact the commission at (512) 936-7136.

REGULATORY PRESENTATION OF CURRENT CHARGES

The following summary presents your current charges by service type as defined by your state regulatory agency. Totals for each service type include applicable surcharges, fees and taxes.

BASIC LOCAL SERVICE	99.06
NON-REGULATED SERVICE	3.19

TOTAL		102.25
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IMPORTANT INFORMATION

Non-payment of the BASIC LOCAL and NON-BASIC LOCAL charges shown above could result in the disconnection of those services and may be subject to collection actions.

Non-payment of all other charges shown above could result in the disconnection of those services and may be subject to collection actions but will not result in disconnection of basic local service.

WINDSTREAM CUSTOMER MESSAGE

Windstream continues to work to provide the highest level of service and support to our Customers. Part of this service commitment includes providing Customers with the opportunity to have third party services charged to their Windstream telephone bill as a convenience. While many Customers appreciate this convenience, we understand that it's not for everyone. Windstream always encourages customers to review their Windstream bill each month and contact the company if they are unsure about a charge on their Windstream bill. And, in order to provide our Customers with a greater level of control and an additional layer of account protection, Windstream now offers the ability to block third party charges from your monthly telephone statement. This block will not apply to third party charges for Windstream-related services to which you subscribe (i.e. Dish, TechHelp, etc.), but will prevent unrelated services from appearing on your Windstream statement. This service is completely optional and free of charge. If you're interested in adding a third party block to your account, please call a Windstream representative at the phone number found at the top right hand corner of your statement.

Windstream Online payments must be made by 4:00 pm eastern time in order to post for the current day.

If not paid on time, a late payment collection fee of \$12.00 will apply to any past due Internet balance.

Important Information Regarding Pay-Per-Call Services

You should not be billed for 900 number Pay-Per-Call Services that don't adhere to Federal laws and regulations. These consumer rights are provided under the Federal Telephone Disclosure and Dispute Resolution Act. If you orally communicate an allegation of a billing error via the customer service phone number on the 900 number billing statement, it will be considered sufficient notification of a billing error.

For 900 number Pay-Per-Call billing disputes or inquiries, a customer service phone number will be included in the call detail section of your phone bill. You have 60 days from the date of our billing statement to dispute the charge. During the billing error review, you have the right to withhold payment of the disputed 900 number charges and no collection on these charges will occur. If it is determined that the disputed 900 number charges are legitimate, the long-distance carrier or the information provider may proceed with outside collections against your account for non-payment of these charges. Your local and long distance service cannot be disconnected for non-payment of 900 number charges. Failure to pay legitimate 900 number charges may result in involuntary blocking of access to 900 number services. For more information, please visit <https://www.fcc.gov/guides/900-pay-call-and-other-information-services>.

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Search Results for TOTAL BUS CHK (...9347)

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Date	Type	Description	Debit	Credit	Balance
08/30/2016	ACH Debit	WINDSTREAM WSC ACH PPD ID: 1203767982	\$102.25		\$18,513.45

*Required field

Search

Select account* TOTAL BUS CHK (...9347)

Select transaction type* All Transactions

Date range Select a date range

- OR -

From 08/30/2016 To 08/30/2016
(mm/dd/yyyy) (mm/dd/yyyy)

You can search up to 24 months of activity online.

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